

2009 Quarter 2 - Assisted Living Survey Allegations by Month of Inspection

Survey Date	Reg §	Allegations	Result	Type	Entered
November	4-006.10C	Failed to serve food in a manner to prevent potential food borne illness.	Substantiated	Compliance	12/16/2008
November	4-006.10	The facility fails to to accommodate special diets as needed by the resident and specified in the resident services agreement.	Not substantiated	Complaint	1/9/2009
November	4-006.10C	The facility fails to prepare and serve food in a safe manner and in accordance with the Food Code.	Substantiated	Complaint	1/9/2009
November	4-006.10C	Failed to serve and store potentially hazardous foods in a manner to prevent potential food borne illness.	Substantiated	Compliance	12/16/2009
November	4-006.13A	Failed to provide housekeeping and maintenance services to keep the building safe, clean, and comfortable by not cleaning the ceiling lights, public bathroom, & not replacing the steamed wallpaper in public bathroom.	Substantiated	Compliance	12/16/2009
November	4-006.13E	Failed to ensure environmental safety for residents with diagnoses with Dementia. The cleaning chemicals were left sitting on the housekeeping cart in the hall out of the sight of the Housekeeper.	Substantiated	Compliance	12/16/2009
December	4-006.03B2	Failed to ensure that 1 of 5 nurse aides received 12 hours of ongoing training yearly.	Substantiated	Compliance	2/5/2009
December	4-006.03C1	Failed to provide for a staff person on the premises in accordance with the facility's RSA	Substantiated	Compliance	2/5/2009
December	4-006.05	Failed to implement a process to measure consumer satisfaction.	Substantiated	Compliance	2/5/2009
December	4-006.09B	Failed to ensure medications were administered in accordance with physician orders.	Substantiated	Compliance	2/5/2009
December	4-006.10C	Failed to ensure that dietary stored raw meat away from cooked ready to eat foods; failed to ensure food prep staff did not have jewelry on arms; failed to clean lights & hoods and that loose debris did not contaminate foods/equipment, and failed to store cleaning rags in a sanitizing solution.	Substantiated	Compliance	2/5/2009
December	4-006.13E	Failed to ensure appropriate water temperatures in bathroom after alleging facility had come into compliance after inspection.	Substantiated	Complaint/ Revisit	1/13/2009
December	4-006.07A1	Failed to ensure that a listing of drugs, supplements and biologicals was obtained on admission and annually	Substantiated	Compliance	2/11/2009
December	4-006.09B1c	Failed to ensure that medications were administered by non-licensed personnel in accordance with regulatory requirements	Substantiated	Compliance	2/11/2009
December	4-006.10C	Failed to thaw foods safely, hold cooked foods at safe temperatures, and ensure thermometers were accurate and designed for intended range of use.	Substantiated	Compliance	2/11/2009
December	4-006.13C3	Failed to ensure that residents' laundry was processed in an effective sanitary manner.	Substantiated	Compliance	2/11/2009
December	4-006.04	Failed to protect residents from abuse.	Not substantiated	Complaint	1/29/2009
December	4-006.10A1	Failed to ensure the menus met the number of vegetable servings recommended by the Food Guide Pyramid.	Substantiated	Complaint	1/29/2009
December	4-006.10C	Failed to wash hands and wear a hair covering when preparing and serving food, failed to store food in a manner to prevent potential cross contamination, failed to label containers with contents and failed to mark food with an opening date.	Substantiated	Complaint	1/29/2009
December	4-006.13A	Failed to provide housekeeping and maintenance services to keep the building safe, clean, and comfortable for the residents.	Substantiated	Complaint	1/29/2009
December	4-006.13A5	Failed to maintain and equip the premises to prevent the entrance, harborage, or breeding of rodents, flies and all other insects and vermin.	Not substantiated	Complaint	1/29/2009
December	4-006.13E	Failed to ensure environmental safety for 75 current residents by leaving the door open to the designated smoking room.	Substantiated	Complaint	1/29/2009
December	4-007.04B	Failed to ensure the hot water system has the capacity to provide continuous hot water temperatures as required by regulation.	Not substantiated	Complaint	1/29/2009
December	4-006.09C	Failed to ensure resident received medication as ordered by the physician.	Substantiated	Compliance	1/30/2009
December	4-006.10A	Failed to ensure resident received foods appropriate to the Dr. prescribed low sodium diet and ensure there was a reference menu low sodium diet.	Substantiated	Compliance	1/30/2009
December	4-006.10A1	Failed to establish planned, written menus and make menus accessible to residents.	Substantiated	Compliance	1/9/2009
December	4-006.13E3	Failed to provide water to resident bathroom handsinks at safe temperatures.	Substantiated	Compliance	1/9/2009

Survey Date	Reg §	Allegations	Result	Type	Entered
January	4-006.07B2	Retained residents that required complex nursing interventions.	Not substantiated	Complaint	2/24/2009
January	4-006.09	Failed to provide medications according to physician orders.	Not substantiated	Complaint	2/24/2009
January	4-006.09	Failed to dispose residents' medications in accordance with facility policy.	Not substantiated	Complaint	2/24/2009
January	4-006.09	Failed to ensure residents receive medications as prescribed by the residents' health care practitioner.	Not substantiated	Complaint	2/24/2009
January	4-006.09	Failed to ensure medications are ordered by a medication practitioner before they are given.	Not substantiated	Complaint	2/24/2009
January	4-006.11A1	Failed to provide prompt emergency care to residents.	Substantiated	Complaint	2/24/2009
January	4-006.11A1	Failed to ensure residents receive care as agreed upon in the resident service agreements.	Substantiated	Complaint	2/24/2009
January	4-006.11A1	Failed to notify the responsible party when a resident has a change of condition.	Substantiated	Complaint	2/24/2009
January	4-006.11A1	Failed to notify the medical practitioner when residents have a change in condition.	Substantiated	Complaint	2/24/2009
January	4-006.12A2	Failed to ensure documentation is maintained according to standards of practice.	Not substantiated	Complaint	2/24/2009
January	4-006.03B1	Failed to have evidence that direct care staff received training to reference RSA 2 of 6 Medication Aides	Substantiated	Compliance	3/9/2009
February	4-006.04A	Failed to have grievance forms available to the residents/representatives to be picked up and completed.	Substantiated	Compliance	3/25/2009
February	4-006.09b1c	Failed to maintain medications in a secure location or locked container at all times.	Substantiated	Compliance	3/25/2009
February	4-006.13E	Failed to ensure environmental safety with storing of O2 cylinders sitting loosely, not in a holding container.	Substantiated	Compliance	3/25/2009
February	4-006.03B1	Failed to provide meals to the residents according to the resident service agreements.	Substantiated	Complaint	3/22/2009
February	4-006.10C	Failed to address residents' grievances and/or complaints without discrimination or fear of reprisal.	Not substantiated	Complaint	3/22/2009