

NALA WEBINAR: Advocating Care Excellence

February 25, 2010

Webinar Broadcast Time:

10:00 am to 11:30 am (Central Time)

9:00 am to 10:30 am (Mountain Time)



NALA Education

Nebraska Assisted Living Association

Serving Those Who Serve

Program Content

Assisted living facilities are hearing terms like “Person Centered Care,” “Culture Change,” and “Aging in Place.” This program will educate the provider on the “Advocating Care Excellence Program” through the National Center for Assisted Living. It will assist the provider in moving through the maze of terms and develop a program that promotes “Person Centered Care” for their elderly clients. It will review the Guiding Principles of Quality and how to utilize bench marking tools related to customer satisfaction as performance measures.

Program Objectives

At the conclusion of the program, participants will be able to:

1. Describe the Advocating Care Excellence Program and how it relates to “Person Centered Care,”
2. Discuss bench marking tools and use them to develop operational changes to enhance customer satisfaction,
3. Identify the Guiding Principles of Quality issued by the National Center for Assisted Living and state their relationship to bench marking tools, and
4. Implement a system of performance measures to enhance quality.

Audience

Administrators, Direct Care Staff, Nurses, Social Workers, and Activity Coordinators in Assisted Living Facilities and Nursing Home Administrators in Nursing Facilities

Continuing Education Credit

This program is appropriate for the educational requirement for assisted living administrators and direct care staff. This education program meets the continuing competency requirements of 1.5 hours for the renewal/reinstatement of a Nebraska Nursing Home Administrator's license as granted by the Nebraska Board of Nursing Home Administrators. This program meets the criteria of a peer approved continuing education program of 1.5 hours for nurses. This program meets the criteria of an approved continuing education program for social work. This program is appropriate continuing education for activity coordinators.

To receive continuing education credit for this program, the successful completion of a post-test will be required.

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Speaker

Shelley Sabo, M.S.
National Center for Assisted Living
Director of Workforce and Quality Improvement
Washington, D.C.

Registration Information

Registration Fee:

Member (NALA, NHCA, LPNAN)..... \$ 60 per facility
Non-member: \$120 per facility
Continuing Education Credit Fee: \$10 per person

Webinar Broadcast Requirements

You will need to have a phone (with speaker) and a computer with Internet access. The phone and the computer need to be near each other. The minimum Internet access is dial-up at 36KB; preferred Internet access is DSL/high speed. If you do not have Internet access or do not have Internet access at a high enough speed, you will still be able to hear the program and follow along with the handout.

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CONFIRMATION

Three (3) days before the Webinar, a confirmation memo will be e-mailed to the facility contact person listed on the registration form. The memo will provide the:

1. Toll-free phone number,
2. Confirmation code,
3. Access code, and
4. Instructions for downloading the handouts.

If you do not receive the confirmation memo, please contact the NALA office.

Register by Mail, Phone, Fax, or Online!

The registration fee will allow a facility to participate in the Webinar on one phone line. Any number of people within the facility may participate in the Webinar, but the facility must have a speaker phone so that more than one person can hear the call.

An additional \$10 per person fee will be charged for Webinar registrants that request continuing education credit.

PREREGISTRATION is required. There will be a \$5.00 per facility ADDITIONAL CHARGE for registrations not received in the NALA office by the close of business on February 19 for the February 25 program.

**NO CANCELLATIONS.
NO REFUNDS.**

All Personal Associate Members, Student Members, Business Associate Members, LPNAN members, and non-members—fees must be paid in advance and must accompany the registration form. If you are not a member of NALA, NHCA, or LPNAN, please pay the non-member fee.

Treasury Regulation §1.162-5 Coughlin vs. Commissioner, 203 F.2d 307, permits an income tax deduction for education expenses (registration fees and cost of travel, meals and lodging) undertaken to: (1) maintain or improve skills required in one's employment or other trade or business or (2) meet express requirements of an employer or a law imposed as a condition to retention of employment, job status, or rate of compensation.



REGISTRATION FORM

NALA Webinar: Advocating Care Excellence — February 25, 2010

REGISTER BY MAIL, PHONE, FAX, OR ONLINE:

Mailing Address: NALA, 3900 NW 12th St Ste 100, Lincoln NE 68521-3037
Phone: (402) 435-3551 Fax: (402) 475-6289 Online: www.nehca.org

Facility: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Contact Person: _____ E-mail Address: _____

Membership Status: Member Non-Member

(For NALA Office Use Only: ACCT ID _____)

Billing Information: Check Enclosed Cash
 Credit Card Bill

Webinar Registration Fee:

Members: \$60 per facility
Non-members: \$120 per facility
Add \$10 for each registrant that requests continuing education credit.

If mailing or faxing registration, please print or type clearly!

Visa MasterCard Discover American Express
Cardholder's Name (PRINT): _____
Credit Card #: _____
Expiration Date: _____
Cardholder's Billing Address, City, State, Zip: _____
Signature: _____
Your signature on the line above will authorize this transaction. †

1. Registration Fee (one member or non-member fee per facility)\$ _____

2. Add \$10 per person for Webinar registrants that are requesting continuing education credit (1.5 CE hours):

Name _____	Title _____	CE Fee: _____
Name _____	Title _____	CE Fee: _____
Name _____	Title _____	CE Fee: _____
Name _____	Title _____	CE Fee: _____

Total Registration Fees: _____

If more than 4 people request continuing education credit, duplicate this form as necessary.

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