

<b>Title</b>	Silver Quality Award Training
<b>Date</b>	August 23-24, 2022
<b>Time</b>	August 23 9:00 a.m. – 4:00 p.m. CT August 24 8:30 a.m. – 11:30 a.m. CT
<b>Directed Health Measures</b>	Your safety and well-being are NHCA's top priority. The event will follow <b>Lincoln-Lancaster County Health Department directed health measures</b> (DHMs) in place at the time the event is held.
<b>Content</b>	<p>The AHCA/NCAL National Quality Awards Program is a progressive program that is based on the Baldrige Criteria for Performance Excellence. Participants move from the Bronze level, to Silver, and then ultimately to Gold. Bronze recipients must demonstrate a groundwork for excellence by completing a self-assessment that outlays their organizational priorities and goals. Silver awardees outline their systematic approaches and demonstrate sustainable organizational and process results linked to their key customer requirements, success factors, and challenges. For more information, visit <a href="http://ahcancal.org">ahcancal.org</a>.</p> <p>While attending the Quality Award Training, participants will examine the requirements and complete a draft of the AHCA/NCAL Silver National Quality Award Application for award or renewal award. Participants will leave the workshop with a draft version of the application.</p>
<b>Objectives</b>	<p>At the completion of this training, participants will be able to:</p> <ol style="list-style-type: none"><li>1. Examine the AHCA/NCAL Silver National Quality Award application/renewal process</li><li>2. Review the technical requirements of the application/renewal process</li><li>3. Discuss the recertification policy of the awards program</li><li>4. Examine the Silver National Quality Award criteria</li><li>5. Develop the framework of a Silver National Quality Award application/renewal</li></ol>
<b>Audience</b>	This program is appropriate for all staff in assisted living and nursing facilities who have already obtained the Bronze National Quality Award within the last three years. Facilities may send individual representatives but are encouraged to send a three-member team consisting of an administrator, mid-level leader, and frontline caregiver. Discounts are available for multiple registrants from the same facility.
<b>Speaker/Facilitator</b>	<p>Dr. Anna Fisher, CMDCP, CDP, QCP Director of Education and Quality, Hillcrest Health Services</p> <p>Angie Szumlinski, LNHA, GERO-BC, RAC-CT, BS Director Risk Management, HealthCap</p>
<b>Format</b>	In-person only

**CE Credit** This program meets the continuing competency requirements of 8.5 hours for the renewal/reinstatement of a Nebraska Nursing Home Administrator's license. This program is appropriate for the educational requirement for assisted living administrators and direct care staff. This program meets the criteria of continuing education of 8.5 hours for nurses. This program meets the criteria of a continuing education program for social work.

**Handouts** Handouts will be available online. Registrants will receive a link to handouts prior to the program. Be sure to include your email address on the registration form.

**Evaluations** Please provide feedback on the course by completing the evaluation. A link to the online evaluation will be emailed to registrants.

**Schedule**

**August 23**

Start Time	End Time	Session Name
8:30 AM	9:00 AM	Registration
9:00 AM	10:30 AM	Program
10:30 AM	10:45 AM	Break
10:45 AM	12:15 PM	Program
12:15 PM	1:00 PM	Lunch (included)
1:00 PM	2:30 PM	Program
2:30 PM	2:45 PM	Break
2:45 PM	4:00 PM	Program

**August 24**

Start Time	End Time	Session Name
8:30 AM	10:00 AM	Program
10:00 AM	10:15 AM	Break
10:15 AM	11:30 AM	Program

**Registration Fee** **Registration Fee (Continuing education credit included):**  
Member Facility: \$350 for the first attendee, \$280 for each additional attendee

**Registration Information** PRE-REGISTRATION is encouraged. Registration at the door will be accepted if space permits. If you wish to confirm your registration, call the NNFA/NALA office at 402-435-3551.

Registration includes lunch, breaks, and the handout link.

Photographs are taken during Nebraska Health Care Association events for use in media releases, newsletters, nehca.org, and social media. By registering for this event, you grant NHCA the right to use your name and photograph for such purposes.

**Cancellation Policy** Substitution, cancellation, and refund policies can be found at this [link](#).

**Liability Release Statement** I acknowledge that by attending I am forgoing risks and accepting sole responsibility for any exposure or infection that may result in illness, disability, and/or death. I understand that the risk of becoming exposed to or infected by COVID-19 may result from the actions, omissions, or negligence of myself or others. I understand that if I am ill before, during, or after the training, it is my responsibility to inform NHCA.

**Hotel Room Block** Residence Inn by Marriott Lincoln South  
5865 Boboli Ln  
Lincoln, NE 68516

Call [\(402\) 423-1555](tel:402-423-1555) and mention *Nebraska Health Care Association* to receive the discounted room rate of \$109 a night.

Please make your reservations by July 18, 2022. The discounted room rate is not guaranteed for any reservations made after this date.