

Question	Response
If a resident discharges/doesn't hold a bed when going to the hospital and dies, do we report in that situation?	If the resident was recently in your facility please report
When a person contracts COVID, but dies of something not related to respiratory symptoms, does it count as a COVID related death?	No it is not a COVID death. However CMS/CDC wants all deaths reported
I have been saying that we need to have the percentage of deaths in nursing homes (70-90 year olds) vs the general public (0-69 year olds) before COVID-19 to go to the press to compare with the post COVID-19 numbers. I appreciate that you are trying to pull some of these numbers together. It is insane to think that we do not expect the percentage of nursing home deaths to be higher than general public at ALL times. The general public's expectations and perceptions are unrealistic.	Thank you, I am working towards total number of deaths and total number of COVID deaths and a comparison with previous years totals
Once we enter the information on the report, does it automatically send?	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Do employees have to stay home 14 days after going out of state on vacation?	
How do we verify that they have received the data on NHSN. It does just autosave so that is our verification as no Submit button	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
How do we get confirmation that CDC has recieved the data that we put into their calendar, regarding the reporting 4 topics?	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
It's all so confusing, maybe she/LA/NHCA could do a walk thru inputting the information into the NHSN site.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Will nebraska do weekly testing for staff/residents? Are we going to be required to test within the two week period that the vice president voiced last week?	We do not have this guidance yet
If you are able to cover shifts with agency but not your own staff do you still mark Yes under staffing in the CDC report. Or would you mark NO due to you are covering shifts.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
If we are dually licensed and under one roof can we submit all information under the nursing home report?	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Where can we see information on number of homes with + COVID and number of COVID deaths in NE?	
FOR NHSN (as we are a connected NH and AL facility) if we have shared staff such as housekeepers do we report COVID staffing information to the NH not AL or both since work in both areas.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Is there any data on the average Scope and Severity of defecencies for the Infection Control survey's. Nation wide and state wide.	
When do we get the "digital card" that they talk about from NHSN?	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
What kind of tag could a facility potentially get if they allowed family members to visit with residents outside 6 ft apart using proper PPE.	See page 2 of COVID19 Focused Survey for Nursing Homes F880
Any further clarification on allowing our beauticians in for haircuts, etc?	
I tried to register AL on the NHSN website and since you require a CCN number, we were not able. I sent an email to get an ID number and they said it was not required so would not give me an ID.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Should dietary staff enter resident rooms when serving meals?	depends on the zone the resident is in and COVID status- red/gray NO
so to clarify we cannot take our residents one at a time for a ride on the van. not stopping anywhere just a ride in the country the residents would NOT get off the van. just a ride...	No- see QSO-20-14-NH 1. Cancel communal dining and all group activities, such as internal and external group activities.
If we have a post covid patient that admits that has had 2 negative test and aferbile x72 without use of anti-pyretics do we have to add them to our list we report?	To DHHS no, to NHSN YES Please see "CDC Instructions for Compleitiion of the COVID-19 Long-term Care Facility (LTCF) Resident Impact and Facility Capacity Form (CDC 57.144)- page one- "Admissions, residents admitted or readmitted who were previously hospitalized and treated for COVID19
It was said in the last 2 wks, that there was going to be a task force to give us some guidelines for going forward and how we can open things up. I thought the task force was going to reach out last week, but I have not heard.	The task force met with the Governor with a draft of a template and will continue to meet with the Stakeholders on this process
I appreciate the need to submit the information to NHSN. However I sent an email to NHSN to get this started over 10 days ago, with no reply at all so far. It is hard to hear we will be fined, with lack of response from them. I see there is not a fine for a few weeks yet but based on response, I see this being an issue, any thoughts on this process? Is it best to keep emailing daily to try to get a response? I don't want to overwhelm them anymore than they are already. However, I want to do my due diligence to get this up and going.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
If we reported pre-May 1 data on NHSN form, will that be publicly reported? Since this info was voluntary and not all facilities reported it, it will provie skewed data for consumers.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting

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The residents are demanding hair cuts, etc. Can the salons open in the facilities using the same guidelines as in the communities? This is becoming a dignity issue	NO per CMS QSO 20-14 Guidance for Limiting the Transmission of COVID-19 for Nursing Homes For ALL facilities nationwide: Facilities should restrict visitation of all visitors and non-essential health care personnel, except for certain compassionate care situations, such as an end-of-life situation. In those cases, visitors will be limited to a specific room only. Facilities are expected to notify potential visitors to defer visitation until further notice (through signage, calls, letters, etc.). Note: If a state implements actions that exceed CMS requirements, such as a ban on all visitation through a governor's executive order, a facility would not be out of compliance with CMS' requirements. In this case, surveyors would still enter the facility, but not cite for noncompliance with visitation requirements.
I have a client that wants to attend his wife's funeral on Saturday. Is that not recommended/allowed?	No- see QSO-20-14-NH 1. Cancel communal dining and all group activities, such as internal and external group activities AND would have to be isolated for 14 days after
We've seen pictures of residents doing activities from doorways such as bingo and kickball and also having several residents outside with families driving by the facility and waving. Are any of these activities allowed?	No- see QSO-20-14-NH 1. Cancel communal dining and all group activities, such as internal and external group activities.
How do we get the Grid card? When do we get this? From NHSN?	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
This is not a question but a comment. When we move into Phase 2 of the lessening of restrictions it would make logical reasoned thought that AL employees would be tested for COVID the same as what will be required of employees in the SNF/NF environment. Reasoned thought would be that they are also very vulnerable.	
Do we have to report a resident that has no signs/symptoms (no suspected or confirmed cases in the facility) and they are being tested for an upcoming procedure?	yes
So in an Assisted Living, if there are no pending tests, no confirmed cases, and no 3 more people showing symptoms, we still have to notify families weekly?	no- however you may chose to do so to keep them informed
Our ALF has had no cases at all from the beginning. Do we still need to keep family notified weekly?	no- however you may chose to do so to keep them informed
When we are submitting to NHSN do we need to also send the spread sheet to DHHS and Public Health?	DHHS will still need to be notified of new deaths COVID or not, new COVID and 3 or more residents or staff until we can obtain the data from NHSN
If the resident leaves the facility for any reason (cemetary visit) they would have to be isolated for 14 days correct?	yes
Box Butte, Sheridan, etc counties have no covid. Is there anyway we can take Residents on van rides? I understand in Hot Spots not doing it, but this area has no cases.	No- see QSO-20-14-NH 1. Cancel communal dining and all group activities, such as internal and external group activities.
Dedicated to our facility only and masked both and sanitize between and one resident at a time.??	
Is it okay for unlicensed staff to cut hair?? Haven't heard this.	No. only licensed staff may cut hair a barber or beuatician
if one of the employees working in the facility already in another area is the person who does hair also with a license can they start doing hair	
So can dieticians start coming in	Yes- Dieticians, Hospice, Home Health fall under Exceptions to restrictions: • Health care workers: Facilities should follow CDC guidelines for restricting access to health care workers found at <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html</a> . This also applies to other health care workers, such as hospice workers, EMS personnel, or dialysis technicians, that provide care to residents. They should be permitted to come into the facility as long as they meet the CDC guidelines for health care workers. Facilities should contact their local health department for questions, and frequently review the CDC website dedicated to COVID-19 for health care professionals ( <a href="https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html">https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html</a> ).
Can there be an official letter of some kind from the state to give my residents and family to back me up when helping them understand that all of this is necessary from a national, state and local level as well and why.	this was a handout with the last presentation from CMS QSO 20-28-NH 4/24/2020 Here is the hyperlink <a href="https://www.cdc.gov/coronavirus/2019-ncov/downloads/healthcare-facilities/Long-Term-Care-letter.pdf">https://www.cdc.gov/coronavirus/2019-ncov/downloads/healthcare-facilities/Long-Term-Care-letter.pdf</a>
Are we required to report staff that facility required testing before returning to work due to travel out of state if test negative?	no

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I would like to suggest that on each slide that is presented, at the top can you put if it applies to AL or nursing home or both? This would be so helpful. Thank you	
Is the toolkit available yet that was specifically meant for Nursing Facilities?	There are several toolkits- survey, Infection Control- which would you like and I can send something in addition to the handouts
If we had employees test positive before, but now no active cases and haven't had any cases for a couple weeks, do we still have to do the weekly family updates? Or when can the weekly family updates stop other than as a courtesy?	QSO 20-29-NH does not specify
When they talk about the reporting to CDC, can they go through the enrollment piece as well, or is there a step by step of that already.	Join the webinar on 05/27/20 to get information on CDC NHSN reporting
Talking about swabbing. I am confident in the process (as I would be the one doing it) but what I am not confident is the PPE that I have available to use. Bryan Health swabs with respirators on and all I have is a face shield and N95	
So I can bring in a "dedicated" beautician that is out and about in community, but i can't put my residents in a van and take them for a drive? I have no cases, no "symptoms" and can take dirt roads and not go through town.	No- see QSO-20-14-NH 1. Cancel communal dining and all group activities, such as internal and external group activities.
Approved testing method has been nas pharyngeal swab. Is there a change in testing options now (swab site) ?	
When will information be returned on the Grants for the Ipads etc, it has already been weeks and then how many more before we can get this to meet the needs of the residents?	They were aiming at May 25th for final request deadline.
Where can we access these resources for residents and staff?	The Behavioral Health information will be sent to NHCA members today.
Is reporting to CDC and NHSN two separate reporting or when NHSN reporting it automatically goes there also?	The NHSN is a CDC database.
ALF still does not report to CDC is that correct?	The CDC reporting is optional for assisted living facilities
Can you clarify of the 4 pathways on the website, nursing facilities only have to report on the first pathway, not the other 3?	Nursing facilities are required to complete all 4 COVID-19 modules: Resident Impact and Facility Capacity Staff & Resident Impact Supplies & PPE Ventilator Capacity & Supplies
So if a staff member is suspected/being tested for COVID 19 we need to report that to families or do you wait for test results?	Wait for test results